

## **Cynthia A. Joy-McCoy, RN, BSN**

### **SPECIALTY**

Education, research and best practice clinical development in Cardiology and Emergency Services. Specialist in redesign of patient flow in Emergency Departments and designated Level 1 Trauma Units to improve space utilization, reduce wait times, quality of services provided and revenue.

### **PROFESSIONAL EXPERIENCE**

#### **REAEARCH**

- Registry Coordinator for the National Registry of Myocardial Infarction (NRMI) with extensive research in Acute MI's with education and presentation of outcomes to Cardiologist, Emergency Department physicians and adjunct committees hospital wide.
- Duke University sponsored coordinator of the ASSENT II trials
- Development of data based parameters focused on center of excellence criteria designed for quality improvement of all clinical cardiac and emergency areas.

#### **ADMINISTRATION**

- St. Agnes Medical Center, Fresno, California
  - Director of Emergency Department August 2011 – July 15, 2013. Completed targeted reorganization project.
- Kaiser Permanente Walnut Creek, California
  - Director of the Emergency Department from 2010-2011.
  - 50 bed unit
- University Medical Center Brackenridge, Austin, TX June 2007 to September 2010
  - Director of Emergency Nursing Service of the Level I trauma center and regional trauma center for central Texas.
  - 50 bed unit
    - 18 trauma and critical care bays
    - 8 bed Chest Pain Observation Unit
    - 6 bed Urgent Care Center
    - 18 treatment bed
- Community Regional Medical Center (CRMC), Fresno, CA 2000 to June 2007
  - There are three hospitals in the Corporation
    - CRMC Level I trauma center
    - Fresno Heart and Surgical Hospital
    - Clovis Community Medical Center
  - Responsibilities:
    - Director of the Heart Institute of CRMC
    - Director of Cardiology for CRMC and Clovis Community
      - This position consist of direction for the following
        - 7 Cardiac Cath labs
        - 2 non-invasive Cardiology programs
        - Cardiac Rehab
        - Heart Failure program
        - Dedicated EP lab
        - Corporate WELLNESS PROGRAM

- Employee health program
- Post interventional Cardiac Care Unit/Chest Pain Unit
- AED community program
- Director of Emergency Medical Services CRMC which is a Level I trauma and burn center for Adults and Pediatrics
- 68 beds. Second largest and busiest ED in the state of California. Orchestrated the merge of two of the hospitals in the corporation between CRMC and University Medical Center which since April of 2007 has become one facility.

### **CAREER SUMMARY**

- Hensleit Healthcare Consulting, 2013 to current.
- Saint Agnes Medical Center, Fresno, Ca. Director of Emergency Services 2011 to 2013.
- Kaiser Permanente, Walnut Creek, Director of Emergency Services 2010-2011
- University Medical Center Brackenridge(UCMB) Austin Texas 2007-2010 ED Nursing Director
- Fresno Heart Hospital, Fresno Ca. ED consultant for the design and structuring of their ED 2002
- Community Medical Center (CRMC) as mentioned 2000-2007
- St. Agnes Medical Center RN, Critical Care, ED
- Valley Medical Center Fresno RN staff nurse trauma ICU.
- University of California San Francisco.

### **EDUCATION**

- California State University, Fresno Ca.
  - BSN in Nursing, Public Health Certification

### **LICENSE, CERTIFICATION AND ORGANIZATIONS**

- Registered Nurse, State of California and Texas
- Basic Life Support American Heart Association
- Advanced Cardiac Life Support, American Heart Association
- Exercise Stress Technologist, American College of Sports Medicine
- Emergency Nursing Association